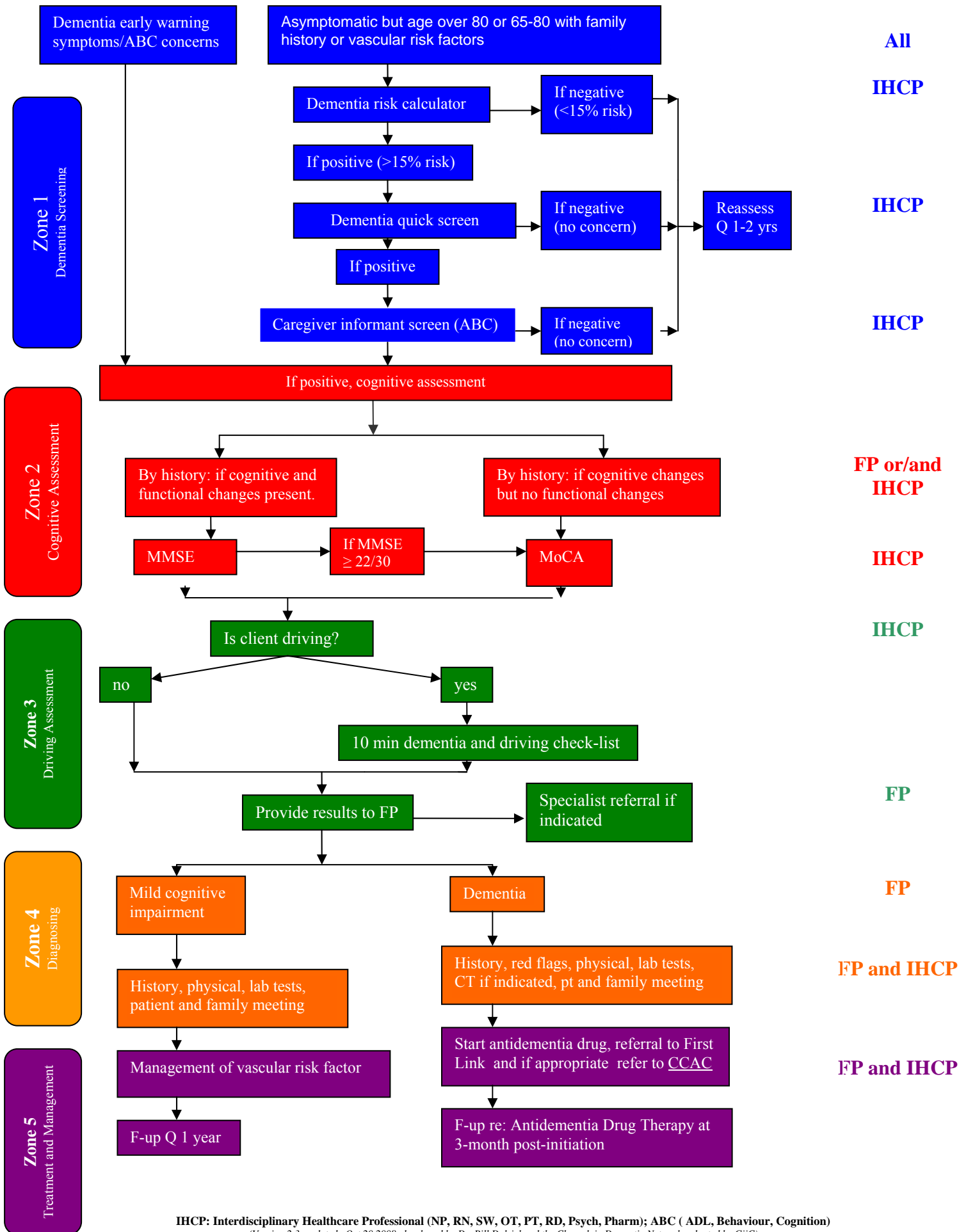


# Dementia Care Flowchart



# Dementia Care Flowchart

## Interorganizational Collaboration (Ottawa)

### Zone 1: Identification of clients who need dementia screening

**Zone 2: Cognitive Assessment** - For this and previous zones refer to The Champlain Dementia Network Diagnostic Assessment and Treatment Services handout sheets for details of below agencies:

- Memory Disorder Clinic (MDC) Phone: 613-562-6322 Fax: 613-562-6013
- RGAP Outreach Teams East Phone: 613-562-6362 Fax: 613-562-6373  
West Phone: 613-721-0041 Fax: 613-820-6659
- Geriatric Psychiatry Community Services of Ottawa (GPCSO) Phone: 613-562-9777 Fax: 613-562-0259
- Royal Ottawa Mental Health Centre Phone: 613-722-6521 ext 6507 Fax: 613-798-2999

### Zone 3: Driving

- Canadian Safety Council – (613) 739 – 1535 Website: [www.safetycouncil.org](http://www.safetycouncil.org)
- CAA – Canadian Automobile Association (613) 274 – 0117 Website: [www.caa.ca](http://www.caa.ca)
- To find out if your area has special transportation services for seniors: Seniors INFOLine: 1(888) 910 – 1999
- Information for license renewal for seniors over the age of 80: Driver and Vehicle Licensing Contact Centre
  - 416-235-2999 or toll free at 1-800-387-3445.
- [www.mto.gov.on.ca/english/dandv/driver/senior/](http://www.mto.gov.on.ca/english/dandv/driver/senior/)
- “55 Alive” Program: A senior’s only driver improvement program. “55 Alive” is available through safety organizations and various driving schools.
- Ministry of Transportation - *Medical Review Section*
  - Fax all reports to:** 1-416-235-3400 **Telephone:** 1-416-2351773 or 1-800-268-1481
  - Website:** <http://www.mto.gov.on.ca/english/dandv/driver/medreport/index.html>
  - To obtain copies of the **Medical Condition Report form**
  - a) Electronic Copies:  
Download the [Medical Condition Report](http://www.mto.gov.on.ca/english/dandv/driver/medreport/index.html) (PDF - 713 K) from [www.mto.gov.on.ca/english/dandv/driver/medreport/index.html](http://www.mto.gov.on.ca/english/dandv/driver/medreport/index.html)  
(To complete this PDF file, you will require [Adobe Acrobat Reader 7.0.](http://www.adobe.com/acrobat/))
  - b) Requesting forms to be mailed to you:  
e-mail [driverimprovementoffice@mto.gov.on.ca](mailto:driverimprovementoffice@mto.gov.on.ca) , OR  
Registrar of Motor Vehicles, Medical Review Section  
Ministry of Transportation  
2680 Keele Street, Downsview ON M3M 3E6

### Zone 4: Diagnostic – See Zone 2

Refer to Champlain Dementia Network Diagnostic Assessment & Treatment Services for details about Resources for the Champlain Region

### Zone 5: Treatment and Management

- First Link Program - Alzheimer Society Ottawa and Renfrew County – This program is a direct referral program which links the individual with dementia and family members to support, education and community services from time of diagnosis throughout the continuum of the disease.  
Phone: 613-523-4004 Fax: 613-523-8522
- Community Care Access Centre (CCAC) – The Champlain CCAC coordinates in-home services for people who are recovering from illness or injury, and for those who are living with chronic illness or disability. Services include: case management, nursing, personal support, physiotherapy, occupational therapy, speech therapy, social work, nutritional counseling, medical supplies and equipment. CCAC coordinates applications to Long Term care including short stay respite beds, complex continuing care facilities and Adult Day Programs  
Phone: 613-745-5525 Fax: 613-745-6984
- Geriatric Psychiatry Community Services of Ottawa (GPCSO) – see above information
- Community Support Service Agencies – non-profit – <http://www.communitysupportottawa.ca>. These agencies help seniors to remain living independently in their own homes or apartments.
- Private Agencies: These companies provide a range of in-home services (nursing, personal support, physiotherapy, occupational therapy, etc.) on a fee-for-basis services.